

## Circle of Support and System Pathways – Flowchart

## I am concerned about a mental health or addictions issue

No

Is it urgent?

(e.g., suicide risk, risk to others, imminent danger?)

Yes

**Observe and notice** changes in behaviour/mood, use tools to track and record observations, try universal strategies, continue to focus on relationship



Explore and connect – seek out information about what you observe, connect with student and parent/guardian, others in the school who can help you (administrator, special education, guidance etc), use targeted strategies and interventions

is rarely this linear. Often students and/or families reach out for support from physicians, cultural/faith organizations, or community services, directly. Sometimes students' needs are met without the need of professional mental health services or several types and rounds of

supports may be required.

Note: Accessing support

Activate school protocols (e.g., call emergency services, engage key staff members, contact the parent/guardian, provide constant supervision, stay calm)



**Engage with board protocols** (e.g., Suicide Prevention and Intervention Protocol, Violent Threat Risk Assessment Protocol, Tragic Event Response, etc.)



Engage with school supports – participate in school level planning for additional help in collaboration with school team members, provide observations, strategies and insight into student needs

## And if further support is necessary

Note: Many factors influence the nature of support necessary (e.g., type of concern, parent/ student preferences, service availability, coordination with cultural/faith-based supports, etc.)

Engage with board supports (e.g., Provide input to school mental health professional assessment, consultation, support recommendations and strategies for support)

## Engage with community supports

(e.g., help to support student help-seeking efforts, provide recommended classroom supports after discharge and/or through treatment) Support community protocols (e.g., follow and support referral and discharge process for Treatment and Addiction Services; support student help-seeking efforts, support communication mechanism between classroom/school/treatment where possible and appropriate)

Note: You are not a mental health professional, but you have an important role to play in supporting student mental health and well-being:

Observe Notice Explore Connect Ask Listen

Here is a link to the ONE-CALL resource.